

Internet Evaluation and Utility Questionnaire

The Internet Evaluation and Utility Questionnaire measures patients' experiences and perceptions of an Internet intervention. This measure has two main sections - generic and specific. The first 15 questions make up the generic section and can be used across Internet interventions. The constructs measured by items 1-8 include ease of use, convenience, engagement, enjoyment, layout, privacy, satisfaction, and acceptability. Items 9 through 15 assess perceptions of the web program material in terms of usefulness, comprehension, credibility, likelihood of returning, mode of delivery, and helpfulness. Patients respond to the questions on a 5-point likert scale from 0 ("not at all") to 4 ("very"), with 2 open-ended items requesting patients to identify "most helpful" and "least helpful" parts of the web program.

Following these 15 items are questions specific to the particular Internet intervention being assessed. Questions specific to the pediatric encopresis Internet intervention, U-Can-Poop-Too, are provided as an example of intervention-specific items.

In an earlier and shorter version of this measure (Ritterband et al., 2008), good internal reliability was found ($\alpha = .69$). Detailed results of its use with a primary insomnia sample have also been published (Thorndike et al., 2008)

Publications:

Ritterband, L. M., Ardalán, K., Thorndike, F. P., Magee, J. C., Saylor, D. K., Cox, D. J., Sutphen, J. L., & Borowitz, S. M. (2008). Real world use of an Internet intervention for pediatric encopresis. *Journal of Medical Internet Research*, 10(2): e16. <http://www.jmir.org/2008/2/e16/>.

Thorndike, F. P., Saylor, D. K., Bailey, E. T., Gonder-Frederick, L. A., Morin, C. M., Ritterband, L. M. (2008). Development and perceived utility and impact of an Internet intervention for insomnia. *E-Journal of Applied Psychology*, 4(2), 32-42. <http://ojs.lib.swin.edu.au/index.php/ejap/issue/view/19>.

Internet Evaluation and Utility Questionnaire

These questions are about your use of the web program. Please read the items and tell us how you felt about using the web program. If the item does not apply, please choose "NA".

1. How easy was the web program to use?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

2. How convenient was the web program to use?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

3. How much did the web program keep your interest and attention?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

4. How much did you like the web program?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

5. How much did you like the way the web program looked?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

6. How worried were you about your privacy in using this web program?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

7. How satisfied were you with the web program?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

8. How good of a fit was the web program for you?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

9. How useful did you find the information in the web program?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

10. How easy was the information to understand?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

11. How much did you feel you could trust the information?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

12. If difficulties continue or return, how likely would you be to come back to this web program?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

13. How good of a method was the Internet for delivering this intervention?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

14. What was the most helpful part of the web program?

15. What was the least helpful part of the web program?

Intervention Specific Questions

[U-Can-Poop-Too](#)

BGATHome

SHUTi

U-Can-Poop-Too – Specific Questions

16. How easy was the web program to use for your child?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

17. How easy was the web program to navigate for your child?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

18. How much did the web program keep your child's interest and attention?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

19. How much did your child like the web program?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

20. How easy was the information to understand in the web program for your child?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5

21. How much did your child like the way the web program looked?

Not at all	Slightly	Somewhat	Mostly	Very	NA
0	1	2	3	4	5